

- **Course Outline –**

- ***Session 1: Lean Six Sigma Overview***

- Introduction
- Higher Standards for Higher Performance
- Lean Six Sigma Defined
- Input Determines Output
- What's In a Name?
- The 5 Lean Principles
- Success Stories
- The Sigma Level
- The 99.9% Problem
- Calculating the Sigma Level - Toolset
- DNA of a Champion
- Lean Six Sigma Framework
- DMAIC - The Lean Six Sigma Improvement Process
- Lean and DMAIC
- Organizing for Success
- Working Relationships
- Critical Success Factors
- Session 1 Skill Check
- Course Completion